
MEMO

To: CG Committee Members
From: Angelea Stanton, Consumer Council Chair
Date: 11th July 2022
Subject: **Consumer Council Report**

Status

This report contains:

- For decision
- Update
- Regular report
- For information

The Council met on Monday 11th July 2022.

Bev Nicolls joined the meeting to talk about Telehealth preferences surrounding the framing of ERMS (Electronic Referral Management System). This was an in-depth conversation amongst everyone with areas of focus on terminology, soft skills for clinicians, recording, storage, literature, evaluation, rural communities, disability to name a few.

The rest of the meeting was structured around the health reforms. With the Code of Expectations hopefully passing law on the 15th July, we are eagerly awaiting the Implementation Guide which will be released thereafter. Acknowledging that with the changes to MHA and HNZ we recognise the importance of working as a whole system locally and commend the already strong networks across agencies in both Nelson and Marlborough. Lexie O’Shea and Cathy O’Malley joined our meeting to discuss the next steps regarding localities – we had a good discussion about Golden Bay and whether that should be a locality in itself. Further discussion to take place in this area.

Ang confirmed the new reporting lines which outlines that the Consumer Council will now report directly to the District Director who reports through to the Regional Director. We will continue to work alongside the Clinical Governance Committee who have been very supportive of the Consumer Council over the years. We will share our report and provide consumer representatives on the committee as we value our connection.

The Consumer Council now has a lot of responsibility, and we are going to start driving this change. We are looking forward to supporting and connecting with the consumer voices established across other health providers.

The Health Lecture on Dementia run by Otago University was an excellent session, despite the few technical issues.

Hauora Rauhi | Wellbeing - Healthy Together

Angelea Stanton
Consumer Council Chair

RECOMMENDATION
THAT THE CLINICAL GOVERNANCE COMMITTEE RECEIVES THE CHAIR’S REPORT.