

1 June 2022

[REDACTED]

**Response to a request for official information**

[REDACTED]

Thank you for your request for official information received 30 May 2022 by Nelson Marlborough Health (NMH)<sup>1</sup>, where you seek the following information.

1. ***“What the NMDHB policy is on treatment injury.”***

NMH response:

Please see the attached NMH Policy – *Treatment Injury Notification and Guideline*.

2. ***“How does the NMBHD triage which referrals to specialists will be accepted?”***

NMH response:

First Specialist Appointment (FSA) referrals to NMH are triaged by the relevant clinician whom considers all information within the referral letter, along with available clinical information including radiology reports and blood test results.

Acceptance of FSA referrals is determined by clinical pathways, capacity of the service, and the triaging of referrals. More urgent referrals are accepted above semi urgent and/or routine referrals. A number of patients are direct wait listed to operating lists for particular specialities.

This response has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602. If you have any questions about this decision please feel free to email our OIA Coordinator [OIArequest@nmdhb.govt.nz](mailto:OIArequest@nmdhb.govt.nz) I trust this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely



Lexie O'Shea  
**Chief Executive**

---

<sup>1</sup> Nelson Marlborough District Health Board

Encl: *NMH Treatment Injury Policy and Guideline Issue 6 Approved 6/05/2022*) (2 pages)