
MEMO

To: CG Committee Members
From: Angelea Stanton, Consumer Council Chair
Date: 15th March 2022
Subject: **Consumer Council Report**

<p style="text-align: center;"><i>Status</i></p> <p>This report contains:</p> <ul style="list-style-type: none"><input type="checkbox"/> For decision<input type="checkbox"/> Update<input checked="" type="checkbox"/> Regular report<input checked="" type="checkbox"/> For information

The Council met on Monday 14th March 2022.

This month members have been engaging with the following:

1. HQSC Draft Code of Expectations which sets out how health and disability service providers and organisations will involve and work effectively in partnership with consumers and whānau. We have reviewed the draft and are making a submission of feedback as we do not believe it is a reflective document and cannot see this code working in its current form.
2. Reviewing Consumer Engagement and how it might look in the future with the new reforms. This involved inviting Lexie to attend our Consumer Council meeting to collaborate and share information.

We have asked Lexie to join our meetings over the next few months to encourage partnership working with the senior leadership team. It is hoped that together we can reinforce consumer engagement and advance this momentum within NMH while we communicate on what is relevant for our region with other agencies and providers working on the health reforms.

We had a presentation from Ros Gellatly and Jo Mickleson on the Poly-Pharmacy auditing programme for GP's. This is a great initiative and actually tied in to some pharmaceutical community queries relating to medication reviews that had arisen at previous meetings. The consumer council hope to have more involvement with the rolling out of this programme amongst communities. This enterprise really will allow engagement across both primary and secondary which is exactly what the new reform is seeking.

Finally, the council are excited to be working with the Allied Health team on their consumer opportunities as well as contributing to the Heads of Departments meeting.

Angelea Stanton
Consumer Council Chair

RECOMMENDATION

THAT THE CLINICAL GOVERNANCE COMMITTEE RECEIVES THE CHAIR'S REPORT.