



1 October 2021



### Response to a request for official information



Thank you for your request for official information received 10 September 2021 by Nelson Marlborough Health (NMH), where you seek the following information:

- 1. From 1 January to 30 June 2021, how many OIA requests did your agency receive?**

Response: 66.

- 2. From 1 January to 30 June 2021, what was the average OIA response time, in working days (including any extension time)?**

Response: 20.

- 3. From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?**

Response: 40.

- 4. From 1 January to 30 June 2021, what percentage of OIAs required a time extension?**

Response: 42%.

- 5. From 1 January to 30 June 2021, what percentage of OIAs were refused?**
- 6. From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?**

Response: The level of detail to show the percentage of OIA requests refused, partially refused and redacted is not electronically captured. It would take a significant amount of time and resources to manually extract this information and, as such, NMH declines this aspect of your request under section 18(f) *'the information requested cannot be made available without substantial collation and research'*.

This response has been provided under the Official Information Act 1982. You have the right to seek an investigation by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602. If you have any questions about this decision please feel free to email our OIA Coordinator [OIArequest@nmdhb.govt.nz](mailto:OIArequest@nmdhb.govt.nz)

I trust that this information meets your requirements. NMH, like other agencies across the state sector, supports the open disclosure of information to assist the public's understanding of how we are delivering publicly-funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Lexie O'Shea', with a stylized flourish at the end.

Lexie O'Shea  
**Chief Executive**