
MEMO

To: Board Members
From: Angelea Stanton, Consumer Council Chair
Date: 18th May 2021
Subject: **Consumer Council Report**

Status

This report contains:

- For decision
- Update
- ✓ Regular report
- ✓ For information

Consumer Council met on Monday 10th May at the Nelson campus.

The Council would like to acknowledge the efforts of NMH regarding the COVID vaccination rollout. We were pleased to hear positive examples of collaboration between Vaccinators, TPO and PHOs including the recent vaccination of 68 people in the Marlborough Sit and be Fit programme.

The Council has also been informed of the appointment of Jo Moon as the new Facilitator, we look forward to her starting on 14th June 2021. Our appreciation to Fran Mitchell for her support over this period of recruitment.

There have been several requests to the Council for an improved process to manage requests and provide clear scope, remuneration and expected outputs of involvement. The development of a pathway for requests and aligning this with the policy on suggested reimbursement is underway.

The Council would like to raise awareness that NMH will need to develop a payroll system to support the use of external Consumers. At times the Council or NMH Project Leads will need to connect with people outside of the Consumer Council who maybe better suited to advise on projects. A system to support their engagements needs to be clear, this will enable the most appropriate Consumer voice to projects and in turn improved outcomes for those Consumers.

The Consumer Council would like to raise its profile both within NMH and in our Communities we will be asking for help towards developing a Comms Plan to maintain Consumer Council visibility. Members of the Council have offered suggestions towards a template to assist as we connect with new Community groups who may not be aware of the existence of the Consumer Council. This template will be refined at our next Meeting.

Angelea Stanton
Consumer Council Chair

RECOMMENDATION

THAT THE BOARD RECEIVES THE CHAIR'S REPORT.

Chair's Report