
MEMO

To: Board Members
From: Angelea Stanton, Consumer Council Chair
Date: 15th June 2021
Subject: **Consumer Council Report**

Status

This report contains:

- For decision
- Update
- ✓ Regular report
- ✓ For information

Consumer Council met on Monday 14th June via zoom. This meeting included the introduction of Jo Moon the Council's new Facilitator. We look forward to working with Jo and welcome her broad knowledge of NMH. The Council wishes to thank Fran Mitchell for her support and commitment to the Council while awaiting the appointment of a permanent Facilitator.

Members have received several requests over the last few months and attended workshops and webinars including, the Primary Care webinar, Advanced Care Planning Workshop, Restorative Approach Workshop and the Australasian Community Health Forum.

The Council continues to have representation on Clinical Governance, Choosing Wisely, Advanced Care Planning, Telehealth, HQSC consumer engagement zooms and regular contact with Keith Marshall regarding the progress of Ke Ti Pae Ora. The Council would like to continue to develop relationships with project leads at NMH to assist in the development of these projects with a consumer lens.

Consumer Council members are looking at opportunities to raise their profile in the community, there is a draft comms plan underway and a member recently spoke at a Tongan Community event. The Council is committed to representing the Nelson Marlborough Community and extending its connections.

During our June meeting we were presented to by Keith Marshall for an update on the review of Ke Ti Pae Ora. The Council has requested an update of the projects that are still under way from the Models of Care.

Derek Sherwood presented on Choosing Wisely and has requested feedback on their strategic plan. The Consumer Council were pleased to hear that there are good linkages between the ACP and Choosing Wisely projects.

Carla Arkless presented for Advanced Care Planning and has requested ideas from the Consumer Council on how to better engage and inform the Community and expand their reach.

Angelea Stanton
Consumer Council Chair

RECOMMENDATION

THAT THE BOARD RECEIVES THE CHAIR'S REPORT.