

MEMO

To: Board Members
From: Elizabeth Wood, Chair of Clinical Governance Committee
Date: 16 August 2017
Subject: Clinical Governance Report

Status

This report contains:

- For decision
- Update
- Regular report
- For information

Key messages from Clinical Governance meeting held on 4 August 2017

DHB CGG approved:

- The Family Friendly Accreditation Tool** – This tool was developed by the Maternal and Child Health Integration Project team who gathered a significant amount of feedback from consumers and clients of our services in order to understand why accessing our health services can sometimes be difficult. A two page summary of the key findings is available. Out of this work the team developed a simple tool to assist services to reflect on their ability to meet the needs of families. Services that complete the self-assessment and then provide some feedback on the experience to the DHB Quality team have their participation acknowledged with a window decal to indicate the organisation’s willingness to be family friendly.
- Communication cards** – A set of cards with icons that patients can use if they are having difficulty communicating their immediate needs, wants or concerns are available from Auckland DHB (<http://www.adhb.health.nz/health-professionals/resources/communication-cards/>.. They are available in a variety of languages.



- *Posters to inform people visiting the hospital of our rules for photography and filming in the hospital setting – It is planned to have these posters up in a variety of locations around the DHB.*



DHB CGG endorsed:

- *Minimally invasive endovenous surgery for the treatment of superficial venous incompetence – A new treatment for this DHB requested by our vascular surgeon that will bring us into line with the standard of care offered by our regional vascular centre in Christchurch. This offers a minimally invasive technique for treating severe venous incompetence that causes leg ulcers and episodes of cellulitis (a severe form of skin infection) which often requires hospital admission. In the past this procedure has required a general anaesthetic and at least an overnight stay in hospital whereas the new procedure can be performed as a day case in an out-patient setting. It is a procedure supported by the National Institute for Clinical Effectiveness (NICE) in the UK which is an organisation that provides independent and objective advice to the NHS on effective and good value healthcare.*

Elizabeth Wood
Clinical Director and Chair Clinical Governance Committee

RECOMMENDATION:

THAT THE BOARD RECEIVE THE CLINICAL GOVERNANCE REPORT.