

---

# MEMO

---

**To:** Board Members  
**From:** Judith Holmes, Consumer Council Chair  
**Date:** 20 February 2019  
**Subject:** **Consumer Council Report**

## *Status*

This report contains:

- For decision
- Update
- Regular report
- For information

The Consumer Council met in Nelson on Monday 18 February 2019.

The Models of Care Programme Director and the Clinical Governance Support Manager set the scene for the 2019 change projects for Nelson Marlborough Health. The Council heard about the progress of the Models of Care work, and the quality improvement programmes being led by the Clinical Governance team. The Council was pleased to be invited to connect with these projects in the initiation stages, and will work with the teams to connect interested consumers.

The Planning and Projects Manager spoke to the Council about the development of the 2019/20 Annual Plan and the System Level Measures. The Council will be interested to see the final documents. The Council intends to work with the Planning and Projects Manager to schedule meetings to allow contribution to the documents in draft form.

Ten applications were received for the two open Consumer Council positions. A shortlist of five candidates will be interviewed, with an expectation of appointments being made prior to the March meeting.

Attached as item 6.1 is the Consumer Council End of Year Report.

Judith Holmes  
**Consumer Council Chair**

## **RECOMMENDATION:**

**THAT THE BOARD RECEIVES THE CONSUMER COUNCIL CHAIR'S REPORT.**