

*Canine Pet Therapist
Malcom Ward
with his 3 Border Collies*

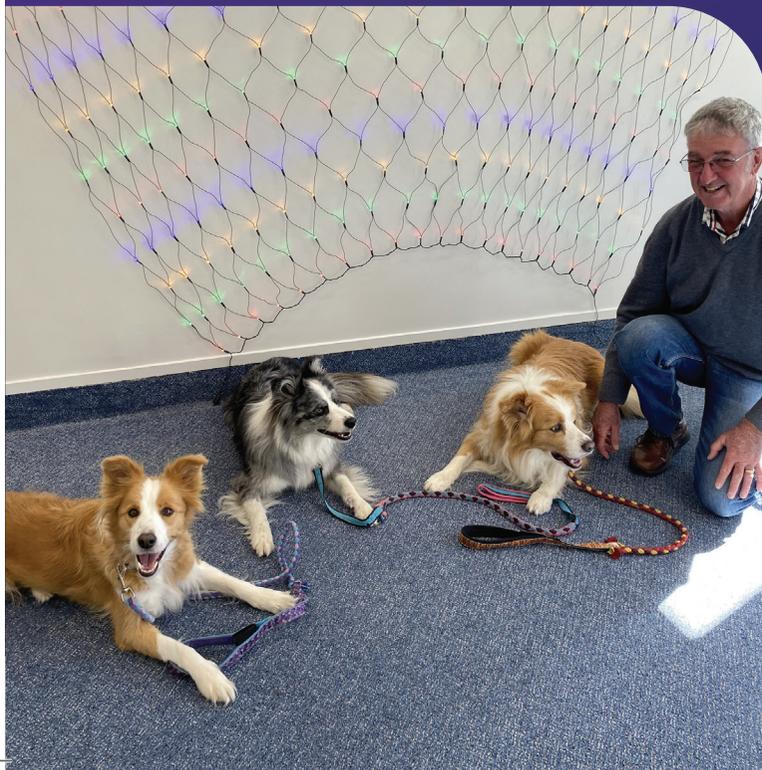
Contact details

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Would you
like to become
*a Hospital
Volunteer?*



Health New Zealand Te Whatu Ora

*Health New Zealand Te Whatu Ora Hauora ā Toi
Bay of Plenty has an active commitment
to the Treaty of Waitangi and the
improvement of Māori health.*

Tauranga Hospital 07 579 8000
Whakatāne Hospital 07 306 0999



Introduction

Have you ever thought of volunteering a part of your time? Maybe you know someone – ‘family or friends’ who would gladly spend some time talking and supporting patients and whānau? Who appreciate the hard work of our Doctors, Nurses, Health Care Assistants, and many other health workers to provide care for those that need it? If you do, please visit the volunteering section on our website www.tewhātuora.govt.nz/Volunteer.

We value our Volunteers

Health New Zealand Te Whatu Ora – Hauora ā Toi Bay of Plenty supports opportunities for volunteering.

Volunteers provide a crucial service to the clinical and medical care of our patients and the support of their families. Our volunteers strive to provide a positive experience for our patients and recognise diversity by treating all people with dignity and respect.

Volunteering strengthens community values and fosters caring and sharing through collaboration.

Training with orientation will be provided for all volunteers. The minimum length of service as a volunteer is six months and our minimum age is 18 years.

Interested in becoming a volunteer?

There are many volunteer roles at Tauranga Hospital and Whakatāne Hospital, including:

- friends of wards volunteers
- hospital concierges
- Transit Lounge volunteers
- musicians and singers
- pet therapy volunteers
- Surgical Assessment Unit volunteers.

Requirements

- A warm and friendly personality.
- Genuine empathy for the patients and a nurturing nature.
- A desire to ensure Uri Haumate/ Patients, and whānau/family have a good experience.
- Ability to use initiative to support Uri Haumate/Patients, whānau/family, and staff.
- Being comfortable approaching people to offer assistance.
- Good communication and listening skills.
- Reliability and commitment to the work of the volunteer service.

Criteria

- Complete New Zealand Police Vetting clearance
- Complete health questionnaire clearance.

Volunteer Feedback

When I'm undertaking my volunteer service, I feel pleased to be able to assist people in whatever way needed and bring a smile to people's faces in what can be a worrying place for many. Tony H

When I am volunteering, I feel I am doing something to help other people in an environment which can be stressful for them. This is a small way for me to repay all the all the great assistance I have received in my lifetime. Dave R

Volunteering is fun, sad, sometimes tedious but so rewarding, with the additional plus of appreciating the 'life' of the hospital. Cheryl S

When I am undertaking my volunteer service, I feel useful, valued, appreciated & part of the awesome team I am assisting in. Colleen M

Join this team...

become a Hospital Volunteer.