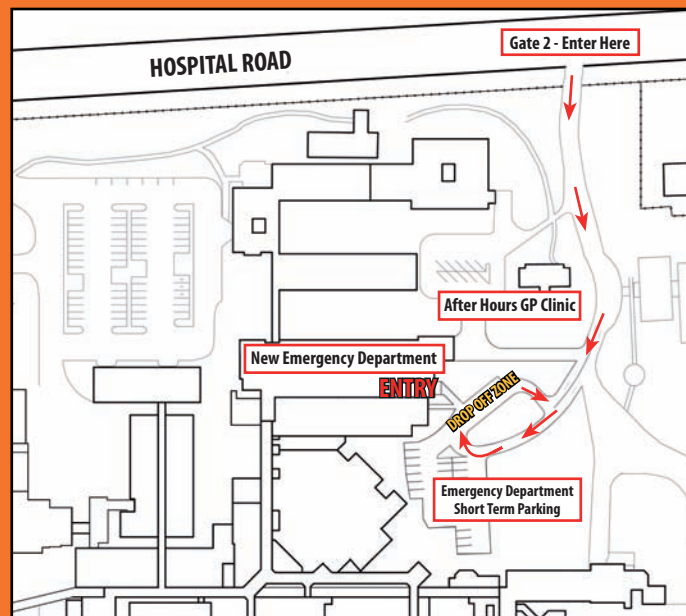


## Open Afternoon for Emergency

The public are invited to view the new Emergency Department and Critical Care Unit facilities on Wednesday, 10 February 2010, from 4.00pm onwards. Last entry will be at 6.45pm.

The new Emergency Department, to be officially opened on Tuesday, 16 February 2010, is on the ground floor of the Arthur Wicks building, and is accessed via Gate 2, off Hospital Road. There is a drop off zone directly outside the entrance and short term parking close by.

Remember only the most urgent cases should go to the Emergency Department. People requiring after hours medical services should go to the After Hours GP Clinic, on the Wairau Hospital campus; also accessed through Gate 2 off Hospital Road, phone (03) 520 6377. During the day people should see their GP or contact Marlborough Primary Health Organisation on (03) 520 6200 for the General Practice on duty.



## CAMHS Landscaped

Landscaping around the relocated Child and Adolescent Mental Health Service facility adjacent to Hospital Road has commenced. The garden design has hydrangeas grafted from established hospital plants, and agapanthus plants relocated from elsewhere on the hospital campus, says Rete Kydd, Wairau Hospital Groundsperson. Rete has generously donated a second flowering cherry tree to the hospital for CAMHS staff and patients to enjoy.

## Community Liaison Group's Big Plans for 2010

The redevelopment project's Community Liaison Group already has a long list of activities planned for the New Year. "The group is proud of their achievements in 2009, but 2010 is shaping up to be a year in which we can really create a connection between the Marlborough community and the new hospital facilities," says Tessa Anderson, Chair of the Community Liaison Group.

Projects for 2010 focus on enhancing the new facilities. The group has commissioned local landscape designer Jo Saunders to complete the concept design for a Memorial Garden; and are currently working with local artists to develop glass art panels depicting the Marlborough landscape which will adorn the new main entrance to the hospital.

The hospital's extensive art collection has been assessed and a number of artworks have been selected for cleaning and reframing before being re-hung in the new facilities. It is intended that the reframed artworks will be joined by the winning pieces from an art competition for local secondary school students that the group hopes to progress in the first half of 2010.

Representatives of the group will be available to speak to interested members of the community at the Emergency Department open afternoon on 10 February 2010.



Artist's impression of the interior of the planned Main Entrance; glass art will adorn the wall behind the counter.

## New Manager for Administration Services

NMDHB Administration Services now report to James Bowyer, District Manager Clinical Support Services. James takes on responsibility for managing the centralisation of clerical support in Wairau Hospital's new facilities, and implementing standardised processes and a collaborative team approach.

The design of new clerical hubs has a larger pool of clerical staff working in one area. This allows knowledge and skills to be shared as well as cross-covering for all departments if required. Standardised and streamlined processes will be developed and ongoing training will be provided to staff to develop knowledge and skills.

To achieve the team approach, a four-step hub development plan will be implemented. "Not only does the team approach contribute to the organisation's goal of providing optimised services to our community and improving the patient journey, there are immediate benefits for clerical staff on an individual level, such as equity of workload distribution and increased flexibility," says James.

Teams will initially focus on the transition to the new facilities and sharing information. This will be followed by a period of team development covering the roles and responsibilities of the members of each hub. Processes and procedures will then be established to fit the new way of working and assist with cross-skilling.

## Project Director's Summary

The end of 2009 marks fifteen consecutive months of construction activity at Wairau Hospital, and brings us over halfway through the total construction period of the Site Redevelopment Project. The project has had an impact on nearly every corner of the hospital campus during 2009; either through the main construction of, and migration into, new facilities, or the refurbishment of existing facilities for the temporary housing of services.

Dramatic changes have occurred on an almost daily basis throughout the year in the main construction sites for Stages One and Two of the project. Across the rest of the campus, significant changes included the positioning of a temporary structure outside the Main Entrance to provide a link corridor from the new facilities into the existing buildings. The Child and Adolescent Mental Health Service building was transported down Hospital Road to a new permanent position adjacent to Ward 2; and a new access/egress point was introduced at the rear of the hospital, quickly dubbed the 'Southern Entrance'.

The hospital campus, which until recently included buildings dating back to 1897, has also given up a few of its secrets as construction activity progressed. A full bottle of bubbly beer stamped with 'Auckland Bottling Company 1938' was dug up during excavation in the main construction site. A brick built well dating from the early 1900s was uncovered in the southern car park and attracted the interest of the Historic Places Trust; and a length of timber inscribed by carpenters in 1943 was discovered in a wall cavity, along with a newspaper from the workmen who also discovered the cache in 1987, but thoughtfully replaced it in the wall after adding their own names to the timber.

## Merry Christmas

The Project Team wishes all of you a very merry Christmas and a safe and relaxing holiday period. We look forward to another year of Ex-Site updates in 2010.



*Project Director Martin Ridgway, Change Manager Sue Morris and Project Administrator Susannah Findlay*

In May 2009, the completion of the first stage of the project was celebrated with a traditional blessing ceremony at dawn, attended by approximately 70 staff and community representatives. The following day the project team was very proud to share the new facilities with the wider community at an open day. Feedback was reassuringly positive from the 900 plus people who toured through the new Inpatients wards and Allied Health departments.

2010 looks set to be just as interesting and varied as 2009. The second stage of construction will be complete in February 2010, allowing another five hospital services to migrate to their new permanent locations. The first stage of the demolition of existing buildings to make way for new facilities in Stage Three of the project will also take place in early 2010.

The Project Office offers our sincere thanks to everyone who has contributed to the successes of 2009. The patience and understanding of staff and visitors during the noise, disruptions and changes to way finding has been appreciated. 2010 will bring its own set of challenges; but will bring us one step closer to the official opening of Marlborough's completed new hospital campus facilities.

- Martin Ridgway, Project Director

## Countdown to Stage Two Facilities Occupation: Seven Weeks