

## THE TOTAL MOBILITY SCHEME

### **Which transport operators will accept my Total Mobility vouchers in Marlborough?**

Gateway Taxis Ph. (03) 573 7662  
Marlborough Taxis Ltd Ph. (03) 577 5511

### **Which transport operators provide a Wheelchair Hoist Service?**

Gateway Taxis Ph. (03) 573 7662  
Marlborough Taxis Ltd Ph. (03) 577 5511

Note: Please remember that pre-booking is requested for a Wheelchair Hoist Van.

### **Is there a minimum fare charged for using a Wheelchair Hoist Van?**

No. Standard taxi fares apply to wheelchair hoist users. However an additional payment is made by the Government to the transport operator for each trip where a wheelchair hoist is used.

### **Are there are any other restrictions to the Total Mobility Scheme in Marlborough?**

- People whose impairment is expected to last less than six months are not eligible for the Scheme.

Funding for the scheme is limited and all users are asked to take this into consideration when planning their travel requirements.



## MARLBOROUGH DISTRICT COUNCIL



# The TOTAL MOBILITY SCHEME

### **Who is responsible for the Total Mobility Scheme in Marlborough?**

Marlborough District Council  
PO Box 443  
Blenheim 7240  
Ph (03) 520 7400

### **How do I contact the Regional Total Mobility Co-ordinator?**

Phone (03) 520 7400 during normal office hours or email to [total.mobility@marlborough.govt.nz](mailto:total.mobility@marlborough.govt.nz).

### **What is the purpose of the Total Mobility Scheme?**

The purpose of the Total Mobility Scheme is to assist people with long term impairments to access appropriate transport to enhance their community participation. This assistance is provided in the form of subsidised door-to-door transport services wherever Scheme transport providers operate.

## THE TOTAL MOBILITY SCHEME

### *Who is able to participate in the Scheme?*

An eligible person will have an impairment that prevents them from undertaking any one or more of the following five components of a journey unaccompanied, on a bus, train or ferry in a safe and dignified manner:

1. Getting to the place from where the transport departs
2. Getting onto the transport
3. Riding securely
4. Getting off the transport
5. Getting to the destination

(Eligibility is determined on the basis that a public passenger transport system is available).

### *Eligible people include:*

- People with impairments who meet the criteria for the Scheme, and are able to use bus, train or ferry services some of the time, but not all of the time (eg; people with impairments such as epilepsy or arthritis).
- Children with impairments who meet the criteria for the Scheme (Note: It is not intended that the Scheme be a substitute for transport services that are the responsibility of other government agencies such as the Ministry of Education, which is responsible for all school related travel).
- People with impairments who meet the criteria for the Scheme and live in residential care, and have travel requirements outside those that are the responsibility of the rest home provider.

### *Are there any restrictions on the purpose of the trip under the Total Mobility Scheme?*


No. The purpose of travel is not limited in any way.

## MARLBOROUGH DISTRICT COUNCIL

### *How do I join the Total Mobility Scheme?*

Contact the Marlborough District Council, Ph (03) 520 7400. You will then be referred to a designated support agency to arrange for a free eligibility assessment. If you meet the eligibility criteria, the agency will issue you with entitlement vouchers based on self-assessed needs. A photo ID card will also be issued to verify your participation in the Scheme.

### *Where can I use my vouchers?*

<b>Nº 77276</b>				<b>Nº 77276</b>	
Date: .....	Cab No. ....	Date: .....	Agency / Area Code: (must be filled in)		
From: .....	From: .....	To: .....	Fare: (inc GST) \$		
To: .....	To: .....	Signature: .....	Discount: \$		
Cab No: .....	Signature: .....	Taxi Co. ....	Cash Paid: \$		
Fare: .....	Taxi Co. ....	Driver: .....	No. Passengers		
Cash Paid: .....	Driver: .....		Wheel Chair Hoist <input type="checkbox"/>		

- Anywhere within the Marlborough District, where transport providers operate.
- It is intended that vouchers can be used throughout New Zealand, where the scheme is operating. However when traveling in other regions, users should confirm acceptance of Marlborough vouchers with the driver **prior to** commencing travel. Also be aware that the conditions of use within that region will apply.

### *Is there a maximum contribution paid per Total Mobility trip by the Council?*

The maximum contribution for a one way fare within Marlborough is limited to \$20.00. This maximum may vary from region to region.