

REFERRAL CRITERIA FOR EAR NURSE SPECIALIST (ENS) CLINICS

Patients with the following conditions will be accepted into the hospital ENS service as of 1 July 2008.

- Acute Otitis Externa with debris in ear canal requiring suction
- Head & Neck Cancer patients
- Previous Ear Surgery patients
- Gross ear anatomy eg. narrow canal due to bony exostoses
- Foreign Body in Ear

A routine wax removal service is not provided expect for the following:

- School Age Students
- Patients unable to have ear syringing due to contraindications

A referral must be sent to the Ear Nurse Specialist Clinic where this will be triaged (fax 546 1356). Patients will then be booked according to the most urgent. For acute cases please phone 546 1234.

To help identify patients that may warrant more urgent attention could you please ensure the following information is included in your letter:

- Severity and duration of episodes of Otitis Externa
- What treatment has patient already been given? Eg. Antibiotics, partial syringe.
- Any significant past history
- ACC number if Accident related